

# IntegrityCounts Whistleblower Hotline Options

IntegrityCounts Global Ethics Hotlines provide a safe and secure way to report genuine concerns in the workplace.

As an ethics hotline provider, we understand the importance of providing your employees with a safe and anonymous place to report their concerns. As a company, you have the option to choose between shared hotlines, or individual custom hotlines.

## IntegrityCounts Toll-Free Live Answer Ethics Hotlines

WhistleBlower Security provides both generic (shared) hotline or individualized custom lines to meet your specific need.

## **Shared Hotline**

- Cost effective You don't pay for additional lines
- Phone lines are the property of WhistleBlower Security
- Caller chooses their company's account and files their report
- Intake specialist leads the caller through the reporting questionnaire
- Interpretation services for over 150 additional languages
- \*\* See next page for hotline options

## **Custom Hotline**

- Cost involved to source custom phone line(s)
- Phone lines belong to client
- Customization to language of each phone line per client's specifications
- Caller is immediately directed to client's account
- Intake specialist leads the caller through the reporting questionnaire
- Monitor phone line usage on an individual client level
- Can transfer phone lines to another provider



#### FOR MORE INFORMATION Contact WhistleBlower Security at 1-888-921-6875, email us at info@whistleblowersecurity.com, or visit our website at www.whistleblowersecurity.com

# Shared Toll Free Live-Answer Hotlines Available Through the Following Methods:

## **International Toll-Free Numbers**

Where Global toll-free access is limited in certain countries, these numbers are available for callers to use. Numbers are specific to each country and should be recognizable to local callers as a toll-free number.



## **Geographical Local Numbers**

Where available geographically, these numbers offer a local number that works in a specific city or country. This allows the caller use a number they are familiar with, yet routes directly to our Call Centre. We continue to add to this list of numbers where available.



### **Global Toll-Free Number**

This is a single toll-free number that works in many different countries. The number follows the same format across all available countries, and uses an International Access Code. The global toll-free number works from most developed markets in Western Europe, East Asia, some of Eastern Europe, and the Middle East. When dialed, the number routes directly to our Call Centre.



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